

HOW TO RESET YOUR FORGOTTEN TRADING PIN

video transcript

Step One: Start by logging in to nabtrade using your User ID and Password.

Step Two: Hover over Admin in the main navigation and click on Personal Details.

Step Three: Click on Forgotten PIN in the Personal Details section.

Step four: In the Forgotten PIN pop up window, enter the answer to your security question.

It's important to note, that the answer to your security question is case sensitive.

Step Five: After answering the security question, click Reset PIN, then click Close.

You will then be sent a new PIN via your chosen security delivery method.

This could be either via SMS or email.

If you prefer, you can also change your PIN to any four characters of your choice.

To do this, click on Change PIN.

You can update your preferred delivery information, such as mobile number or email address by clicking on Edit in the Delivery methods section under Settings.

For more help with managing your nabtrade account, visit nabtrade.com.au/support

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